

July 30, 2009

Yariv,

When I first called you to discuss being our guide, I was speaking to a number of guides. You told me you would give us a great experience, and it was clear that you got what we wanted - a combination of history, museums, architecture, religion and lots of outdoor activity.

Well, all I can say is "You took us to the experience; you gave us the experience, and we experienced - and it was unforgettable!"

You've reignited a wonderful bond for us with Israel, and we will return, and often!

But most importantly, I believe that we have a new chaver, one we will have for life.

Keep up your passion, pride and good work.

You are very talented and superb at what you do and figuring out what your guests want.

Lots of love,

Jeff, Loretta and Kelly Rasin